

CASE STUDY

Delivered a user-friendly, scalable, and feature-rich platform for a leading CRM software company



CHALLENGES

One of the primary challenges encountered within the client's ecosystem pertained to seamlessly integrating the backends of Credit Saison India while maintaining stringent security protocols.

An additional challenge emerged in the form of implementing polling-based integration atop the platform.

SOLUTIONS

To address these challenges, Euphoric suggested implementing robust solutions leveraging tools such as CryptoJS to facilitate secure API calls utilizing HMAC configuration. This ensured that data transmission between Credit Saison and the client portal remained encrypted and protected, mitigating potential security risks.

To overcome the later obstacle, we devised a custom approach tailored to the specific requirements of the client. By leveraging our expertise and deep understanding of the platform's architecture, we implemented bespoke solutions that seamlessly integrated polling mechanisms, enabling efficient data retrieval and synchronization processes within client's framework.

BENEFITS

The client gained a complete set of following benefits from the solutions provided by Euphoric:

- The portal development project successfully delivered a user-friendly, scalable, and feature-rich platform that empowers client's clients to collaborate, communicate, and access resources more efficiently.
- By centralizing access to information and tools, the portal enhances productivity, fosters collaboration, and drives innovation across the organization.
- With a focus on usability, security, and scalability, the portal serves as a strategic asset for the client in achieving its business objectives and staying ahead in a competitive market landscape.

TECH STACK

- CryptoJS
- Elasticsearch
- MongoDB

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